

## CASE STUDY

### Claire from Sheffield Academy, on her paid internship at Finning International, Cannock, Staffordshire

As Caterpillar's largest UK dealer, Finning are always keen to support young people entering the industry. Intern Claire spent most of her time in the Training & Development Department headed up by Christine Hardy. Christine said:

“Claire settled into the office and worked quickly and efficiently. She has completed her tasks diligently, with care and precision. This is non-negotiable for us but in our experience not often witnessed in work placement students of her age. Claire has mature interpersonal skills and has built a good working relationship with members of our team who are from a range of different ages, professionals and backgrounds.

I am delighted with the impact that Claire has had on our team both, in terms of the delivery of high quality work and her cheery personality. I just wish we could keep her longer! Her contribution was far more valuable than our previous experiences of employing temporary staff”.

Speaking at the end of her internship Claire said of her experience:

“I felt part of the team from day one and have gained a lot in confidence, over the past six weeks. It was exciting to see how a business actually works as I had no real idea before. I have really learnt to use my own initiative and to ask if I need help. My computer skills have developed too and I would really like to thank the team at Finning for giving me this great opportunity.”

Lastly we spoke to Annette Gann, Group Communications Manager who arranged the placement. She said:

“Claire has been a pleasure to have around and I'm now going to look at other ways in which Finning can get involved with Career Academies UK to support their aims further. We certainly hope to repeat the internship every year from now on”.